

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant :	Barry Appelman et al.	Art Unit :	2454
Serial No. :	10/718,039	Examiner :	Joshua Joo
Filed :	November 21, 2003	Conf. No. :	7170
Title :	CHAT PERSONALIZATION		

**MAIL STOP AF**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

OK TO ENTER: /J.J./

**REPLY TO FINAL OFFICE ACTION**

12/07/2009

This paper is responsive to the final Office Action mailed August 19, 2009.

**Amendments to the claims** begin on page 2 of this paper

**Remarks** follow on page 15 of this paper.